

# JANUARY-DECEMBER 2023

## LOVE COLUMBIA SERVICES PROVIDED

2,541 total unique adults enrolled in programs  
2,366 children included in their households

## Services

### Connections:

Receives and assesses all requests for Love Columbia Services.

### Information Library:

Online and print resource library.

### Path Forward:

Provides assessment and support to promote long term life improvement and may include strategic financial assistance to bridge a gap or accomplish goals.

### Side by Side:

Provides individual coaching in 5 specific areas: budgeting, credit building, career/job search, housing search, and life purpose.

### Healthy Homes & Tables:

Activities and support to strengthen families.

### Extra Mile:

Provides individual money management education and coaching through a 16-week program that offers accountability, partnership, and opportunity to practice new skills.

## Numbers

4,837 unique requests

57% referred to Love Columbia programs

23% community information/ referral consultations

11% direct services (essential items, form completion, financial assistance, and delivery/ transportation)

9% unable to serve

195,314 website views

463 participants

91% completed at least one goal

1,333 total goals completed

5,233 hours of supportive services

1,660 participants

3,451 coaching sessions

302 households obtained permanent housing

617 households prevented eviction

113 individuals secured jobs or better jobs

108 VITA tax preparations

61 families enrolled

360 family activity kits

290 holiday celebration support

120 participants

842 coaching sessions

79% completed at least 4 weeks

51% completed full 16-week program

36% increased income while in program

92% now follow a budget

90% saved or paid off debt

\$111,637 total saved and debt paid

\$53,758 debt paid off

\$57,879 amount saved by participants

## Services

### Extra Mile Loans:

Provides no-interest loans to retire high-interest loans.

### Extra Mile Homes & Temporary Housing:

Transitional housing to stabilize homeless families. Temporary housing provided through hotel stays.

### Homeownership:

First time homebuyer classes for down payment assistance.

### The Love Seat:

Provides free furniture and housewares for families in crisis or transition.

Provides free shopping vouchers to Love Columbia program participants.

Provides moving assistance to families in need of relocation.

### Love Tech:

Refurbishes computers for staff use and community donations.

### Transportation:

### Volunteer Engagement:

### Strategic Financial Assistance Provided:

Rent, utilities, hotel stays, food, transportation, and other essential items.

## Numbers

34 new loans \$24,146 loaned

91% repayment rate

### Extra Mile Homes

1,708 nights of shelter

18 families with

47 children

### Temporary Housing

4,575 hotel nights

175 households

89 families with 199 children

74 homeownership program graduates

15 purchased homes

### Furniture

155 households

\$90,120 in value

### Housewares

97 households

\$6,493 in value

170 received store shopping vouchers

\$5,242 in value

47 families moved

61 computers provided to nonprofits, churches and clients

218 car repairs funded

22 zero interest car purchase loans, \$25,961 loaned

24 car savings matching fund gifts

17 donated cars

655 gas cards and rides provided

375 volunteers

7,073 volunteer hours

\$871,542 total provided

717 needs met for essential hygiene and household supplies (over 4,000 items distributed)